**Questionnaire for,** (*free*)

**Analysis on Customers’ Behavioral Intention and Recommendation Scores Through Perceived Values and Satisfactions in Restaurants**

Please provide your scores from 0 to 10.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 1. | How was the food quality? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 2. | How was the environment of the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 3. | How much was the hygiene  maintained? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 4. | How much time did they                        take to serve the food? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 5. | How much did you like the              restaurant as a whole? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 6. | How satisfied are you from  the visit to the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 7. | What is the possibility of you  recommending this restaurant to  someone else? |  |  |  |

**Think about your best restaurant experience**

8.Describe your experience in your own words.

**Questionnaire for,** (*free*)

**Analysis on Customers’ Behavioral Intention and Recommendation Scores Through Perceived Values and Satisfactions in Restaurants**

Please provide your scores from 0 to 10.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 1. | How was the food quality? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 2. | How was the environment of the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 3. | How much was the hygiene  maintained? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 4. | How much time did they                        take to serve the food? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 5. | How much did you like the              restaurant as a whole? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 6. | How satisfied are you from  the visit to the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 7. | What is the possibility of you  recommending this restaurant to  someone else? |  |  |  |

**Think about your moderate restaurant experience**

8.Describe your experience in your own words.

**Questionnaire for,** (*free*)

**Analysis on Customers’ Behavioral Intention and Recommendation Scores Through Perceived Values and Satisfactions in Restaurants**

Please provide your scores from 0 to 10.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 1. | How was the food quality? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 2. | How was the environment of the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 3. | How much was the hygiene  maintained? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 4. | How much time did they                        take to serve the food? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 5. | How much did you like the              restaurant as a whole? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 6. | How satisfied are you from  the visit to the restaurant? |  |  |  |
|  |  | **LOW** | **MEDIUM** | **GOOD** |
| 7. | What is the possibility of you  recommending this restaurant to  someone else? |  |  |  |

**Think about your worst restaurant experience**

8.Describe your experience in your own words.